

KENTS CAVERN

PREHISTORIC CAVES

UNESCO GLOBAL GEOPARK

Visual Story

This information is designed to help you prepare for a visit to **Kents Cavern** in Devon.

Created by

Heritage
Ability



Supported by
The National Lottery[®]
through the Heritage Lottery Fund



General Information



Kents Cavern is open daily from 10am. Last entry to the caves changes seasonally. You can check the times of the tours on the Kents Cavern website.

You have to pay to visit:

Adults £14

Children (aged 2-15) £13

Under 2 yrs Free

Annual membership £17.50

We recommend booking your visit online. This will also save you £1 per ticket.

Getting There



Kents Cavern is easy to get to by car. You enter Kents Cavern from Ilsham Road.

The number 22 bus stops on Ilsham road just outside of St Matthias Church.



There is one accessible parking space. You will need to pay for parking.

Parking costs £3 for up to 4 hours.

You can pay at the machine by card or with cash.

Staff and Volunteers



The ticket desk is to your left where a member of staff will be happy to help you.

This is where you book your place for a cave tour. You can also book before you visit online.

Staff can be recognised by their branded clothing and ID badges.

Facilities



Behind the ticket desk is the shop.

This can get busy after people come out of a cave tour.



To the left of the ticket desk is the café, selling hot and cold food.

There are set times for the cave tours, you can wait in the café for your tour to start.



Toilets are available outside towards the back of the café.



There is an accessible toilet and baby changing facilities available.



There are also toilets available down the corridor on the right as you enter the building from the car park.

Around Kents Cavern



Cave tour times are displayed on the notice board in the car park.

The tours can get busy and there are school trips planned throughout the year.

Call ahead to ask about the quieter times to visit.



When it is time for your tour, meet your tour guide at the Cave Entrance, to the right of the main entrance.



All visitors will be accompanied by a tour guide whilst in the caves.

The tour lasts approximately 45 minutes and there are 8 stops.

Should you need to leave the caves before the end of the tour please let the tour guide know and another member of staff can escort you to the cave exit.



The first part of the cave tour is in the vestibule Chamber.

Wheelchairs are not permitted beyond this part due to the way the cave is naturally formed.

Wheelchair users can watch a video version of the tour free of charge whilst the rest of their group are in the cave.



Parts of the cave are very dark. Your tour guide will operate the lights as you go around.

Some areas of the cave are very narrow with low ceilings.



On the tour your guide will show you some artefacts. The skulls are replicas.



There is one stop on the tour where the guide will light a flame and then put it out. At this point the cave will be in total darkness for no more than 1 minute.

Your tour guide will let you know before this happens.



There is an exhibition about the history of the caves at the end of the tour.

This is also quite dark.



To the right of the cave entrance, there is a kids activity space.

This can get quite noisy.



Outside there is a woodland trail for children.

This can also get quite noisy.

Alarms



If the alarm goes, the staff will advise you to head outside into the front garden which is the fire assembly point.

If you are in the cave, you will be led out of the caves by your guide and the emergency lights will turn on.

There are no test alarms scheduled during visitor hours.

Quiet Room



If you need somewhere quiet to retreat to, please speak to a member of staff or volunteer.

Kents Cavern does not have a designated Quiet Room but staff and volunteers will do their best to assist you.

For more information about Heritage Ability,
visit www.heritageability.org

Heritage Ability is part of the disability charity, **Living Options Devon**, registered charity no. 1102489



@HeritageAbility
#HeritageAbility